

Attachment 1

Statement of Qualifications

DR. LEE L. SELWYN

Dr. Lee L. Selwyn has been actively involved in the telecommunications field for more than twenty-five years, and is an internationally recognized authority on telecommunications regulation, economics and public policy. Dr. Selwyn founded the firm of Economics and Technology, Inc. in 1972, and has served as its President since that date. He received his Ph.D. degree from the Alfred P. Sloan School of Management at the Massachusetts Institute of Technology. He also holds a Master of Science degree in Industrial Management from MIT and a Bachelor of Arts degree with honors in Economics from Queens College of the City University of New York.

Dr. Selwyn has testified as an expert on rate design, service cost analysis, form of regulation, and other telecommunications policy issues in telecommunications regulatory proceedings before some forty state commissions, the Federal Communications Commission and the Canadian Radio-television and Telecommunications Commission, among others. He has appeared as a witness on behalf of commercial organizations, non-profit institutions, as well as local, state and federal government authorities responsible for telecommunications regulation and consumer advocacy.

He has served or is now serving as a consultant to numerous state utilities commissions including those in Arizona, Minnesota, Kansas, Kentucky, the District of Columbia, Connecticut, California, Delaware, Maine, Massachusetts, New Hampshire, Vermont, New Mexico, Wisconsin and Washington State, the Office of Telecommunications Policy (Executive Office of the President), the National Telecommunications and Information Administration, the Federal Communications Commission, the Canadian Radio-television and Telecommunications Commission, the United Kingdom Office of Telecommunications, and the Secretaria de Comunicaciones y Transportes of the Republic of Mexico. He has also served as an advisor on telecommunications regulatory matters to the International Communications Association and the Ad Hoc Telecommunications Users Committee, as well as to a number of major corporate telecommunications users, information services providers, paging and cellular carriers, and specialized access services carriers.

Dr. Selwyn has presented testimony as an invited witness before the U.S. House of Representatives Subcommittee on Telecommunications, Consumer Protection and Finance and before the U.S. Senate Judiciary Committee, on subjects dealing with restructuring and deregulation of portions of the telecommunications industry.

In 1970, he was awarded a Post-Doctoral Research Grant in Public Utility Economics under a program sponsored by the American Telephone and Telegraph Company, to conduct research on the economic effects of telephone rate structures upon the computer time sharing industry. This work was conducted at Harvard University's Program on Technology and Society,

where he was appointed as a Research Associate. Dr. Selwyn was also a member of the faculty at the College of Business Administration at Boston University from 1968 until 1973, where he taught courses in economics, finance and management information systems.

Dr. Selwyn has published numerous papers and articles in professional and trade journals on the subject of telecommunications service regulation, cost methodology, rate design and pricing policy. These have included:

“Taxes, Corporate Financial Policy and Return to Investors”
National Tax Journal, Vol. XX, No.4, December 1967.

“Pricing Telephone Terminal Equipment Under Competition”
Public Utilities Fortnightly, December 8, 1977.

“Deregulation, Competition, and Regulatory Responsibility in the Telecommunications Industry”
Presented at the 1979 Rate Symposium on Problems of Regulated Industries - Sponsored by: The American University, Foster Associates, Inc., Missouri Public Service Commission, University of Missouri-Columbia, Kansas City, MO, February 11 - 14, 1979.

“Sifting Out the Economic Costs of Terminal Equipment Services”
Telephone Engineer and Management, October 15, 1979.

“Usage-Sensitive Pricing” (with G. F. Borton)
(a three part series)
Telephony, January 7, 28, February 11, 1980.

“Perspectives on Usage-Sensitive Pricing”
Public Utilities Fortnightly, May 7, 1981.

“Diversification, Deregulation, and Increased Uncertainty in the Public Utility Industries”
Comments Presented at the Thirteenth Annual Conference of the Institute of Public Utilities, Williamsburg, VA - December 14 - 16, 1981.

“Local Telephone Pricing: Is There a Better Way?; The Costs of LMS Exceed its Benefits: a Report on Recent U.S. Experience.”
Proceedings of a conference held at Montreal, Quebec - Sponsored by Canadian Radio-Television and Telecommunications Commission and The Centre for the Study of Regulated Industries, McGill University, May 2 - 4, 1984.

“Long-Run Regulation of AT&T: A Key Element of A Competitive Telecommunications Policy”
Telematics, August 1984.

“Is Equal Access an Adequate Justification for Removing Restrictions on BOC Diversification?”
Presented at the Institute of Public Utilities Eighteenth Annual Conference, Williamsburg, VA - December 8 - 10, 1986.

“Market Power and Competition Under an Equal Access Environment”
Presented at the Sixteenth Annual Conference, “Impact of Deregulation and Market Forces on Public Utilities: The Future Role of Regulation”
Institute of Public Utilities, Michigan State University, Williamsburg, VA - December 3 - 5, 1987.

“Contestable Markets: Theory vs. Fact”
Presented at the Conference on Current Issues in Telephone Regulations: Dominance and Cost Allocation in Interexchange Markets - Center for Legal and Regulatory Studies Department of Management Science and Information Systems - Graduate School of Business, University of Texas at Austin, October 5, 1987.

“The Sources and Exercise of Market Power in the Market for Interexchange Telecommunications Services”
Presented at the Nineteenth Annual Conference - “Alternatives to Traditional Regulation: Options for Reform” - Institute of Public Utilities, Michigan State University, Williamsburg, VA, December, 1987.

“Assessing Market Power and Competition in The Telecommunications Industry: Toward an Empirical Foundation for Regulatory Reform”
Federal Communications Law Journal, Vol. 40 Num. 2, April 1988.

“A Perspective on Price Caps as a Substitute for Traditional Revenue Requirements Regulation”
Presented at the Twentieth Annual Conference - “New Regulatory Concepts, Issues and Controversies” - Institute of Public Utilities, Michigan State University, Williamsburg, VA, December, 1988.

“The Sustainability of Competition in Light of New Technologies” (with D. N. Townsend and P. D. Kravtin)
Presented at the Twentieth Annual Conference - Institute of Public Utilities Michigan State University, Williamsburg, VA, December, 1988.

“Adapting Telecom Regulation to Industry Change: Promoting Development Without Compromising Ratepayer Protection” (with S. C. Lundquist)
IEEE Communications Magazine, January, 1989.

“The Role of Cost Based Pricing of Telecommunications Services in the Age of Technology and Competition”
Presented at National Regulatory Research Institute Conference, Seattle, July 20, 1990.

“A Public Good/Private Good Framework for Identifying POTS Objectives for the Public Switched Network” (with Patricia D. Kravtin and Paul S. Keller)
Columbus, Ohio: *National Regulatory Research Institute*, September 1991.

“Telecommunications Regulation and Infrastructure Development: Alternative Models for the Public/Private Partnership”
Prepared for the Economic Symposium of the International Telecommunications Union Europe Telecom '92 Conference, Budapest, Hungary, October 15, 1992.

“Efficient Infrastructure Development and the Local Telephone Company’s Role in Competitive Industry Environment” *Presented at the Twenty-Fourth Annual Conference, Institute of Public Utilities, Graduate School of Business, Michigan State University*, “*Shifting Boundaries between Regulation and Competition in Telecommunications and Energy*”, Williamsburg, VA, December 1992.

“Measurement of Telecommunications Productivity: Methods, Applications and Limitations” (with Françoise M. Clottes)
Presented at Organisation for Economic Cooperation and Development, Working Party on Telecommunication and Information Services Policies, ‘93 Conference “*Defining Performance Indicators for Competitive Telecommunications Markets*”, Paris, France, February 8-9, 1993.

“Telecommunications Investment and Economic Development: Achieving efficiency and balance among competing public policy and stakeholder interests”
Presented at the 105th Annual Convention and Regulatory Symposium, National Association of Regulatory Utility Commissioners, New York, November 18, 1993.

“The Potential for Competition in the Market for Local Telephone Services” (with David N. Townsend and Paul S. Keller)
Presented at the Organization for Economic Cooperation and Development Workshop on Telecommunication Infrastructure Competition, December 6-7, 1993.

“Market Failure in Open Telecommunications Networks: Defining the new natural monopoly,” *Utilities Policy*, Vol. 4, No. 1, January 1994.

The Enduring Local Bottleneck: Monopoly Power and the Local Exchange Carriers, (with Susan M. Gately, et al) a report prepared by ETI and Hatfield Associates, Inc. for AT&T, MCI and CompTel, February 1994.

Commercially Feasible Resale of Local Telecommunications Services: An Essential Step in the Transition to Effective Local Competition, (Susan M. Gately, et al) a report prepared by ETI for AT&T, July 1995.

“Efficient Public Investment in Telecommunications Infrastructure”
Land Economics, Vol 71, No.3, August 1995.

Funding Universal Service: Maximizing Penetration and Efficiency in a Competitive Local Service Environment, Lee L. Selwyn with Susan M. Baldwin, under the direction of Donald Shephard, A Time Warner Communications Policy White Paper, September 1995.

Stranded Investment and the New Regulatory Bargain, Lee L. Selwyn with Susan M. Baldwin, under the direction of Donald Shephard, A Time Warner Communications Policy White Paper, September 1995

“Market Failure in Open Telecommunications Networks: Defining the new natural monopoly,” in *Networks, Infrastructure, and the New Task for Regulation*, by Werner Sichel and Donal L. Alexander, eds., University of Michigan Press, 1996.

Establishing Effective Local Exchange Competition: A Recommended Approach Based Upon an Analysis of the United States Experience, Lee L. Selwyn, paper prepared for the Canadian Cable Television Association and filed as evidence in Telecom Public Notice CRTC 95-96, Local Interconnection and Network Component, January 26, 1996.

The Cost of Universal Service, A Critical Assessment of the Benchmark Cost Model, Susan M. Baldwin with Lee L. Selwyn, a report prepared by Economics and Technology, Inc. on behalf of the National Cable Television Association and submitted with Comments in FCC Docket No. CC-96-45, April 1996.

Economic Considerations in the Evaluation of Alternative Digital Television Proposals, Lee L. Selwyn (as Economic Consultant), paper prepared for the Computer Industry Coalition on Advanced Television Service, filed with comments in FCC MM Docket No. 87-268, In the Matter of Advanced

Television Systems and Their Impact Upon the Existing Television Broadcast Service, July 11, 1996.

Assessing Incumbent LEC Claims to Special Revenue Recovery Mechanisms: Revenue opportunities, market assessments, and further empirical analysis of the "Gap" between embedded and forward-looking costs, Patricia D. Kravtin and Lee L. Selwyn, In the Matter of Access Charge Reform, in CC Docket No. 96-262, January 29, 1997.

The Use of Forward-Looking Economic Cost Proxy Models, Susan M. Baldwin and Lee L. Selwyn, Economics and Technology, Inc., February 1997.

The Effect of Internet Use On The Nation's Telephone Network, Lee L. Selwyn and Joseph W. Laszlo, a report prepared for the Internet Access Coalition, July 22, 1997.

Regulatory Treatment of ILEC Operations Support Systems Costs, Lee L. Selwyn, Economics and Technology, Inc., September 1997.

The "Connecticut Experience" with Telecommunications Competition: A Case in Getting it Wrong, Lee L. Selwyn, Helen E. Golding and Susan M. Gately, Economics and Technology, Inc., February 1998.

Where Have All The Numbers Gone?: Long-term Area Code Relief Policies and the Need for Short-term Reform, prepared by Economics and Technology, Inc. for the Ad Hoc Telecommunications Users Committee, International Communications Association, March 1998.

Broken Promises: A Review of Bell Atlantic-Pennsylvania's Performance Under Chapter 30, Lee L. Selwyn, Sonia N. Jorge and Patricia D. Kravtin, Economics and Technology, Inc., June 1998.

Building A Broadband America: The Competitive Keys to the Future of the Internet, Lee L. Selwyn, Patricia D. Kravtin and Scott A. Coleman, a report prepared for the Competitive Broadband Coalition, May 1999.

Bringing Broadband to Rural America: Investment and Innovation In the Wake of the Telecom Act, Lee L. Selwyn, Scott C. Lundquist and Scott A. Coleman, a report prepared for the Competitive Broadband Coalition, September 1999.

Dr. Selwyn has been an invited speaker at numerous seminars and conferences on telecommunications regulation and policy, including meetings and workshops sponsored by the National Telecommunications and Information Administration, the National Association of

Regulatory Utility Commissioners, the U.S. General Services Administration, the Institute of Public Utilities at Michigan State University, the National Regulatory Research Institute at Ohio State University, the Harvard University Program on Information Resources Policy, the Columbia University Institute for Tele-Information, the International Communications Association, the Tele-Communications Association, the Western Conference of Public Service Commissioners, at the New England, Mid-America, Southern and Western regional PUC/PSC conferences, as well as at numerous conferences and workshops sponsored by individual regulatory agencies.

Attachment 2

Variations FreedomSM Marketing Materials and Tariffs

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Important Information Enclosed



Dear Verizon Residential Customer:

This is to inform you of a way you could save over \$240 a year.

It's the Verizon FreedomSM package. It's unlimited local and long distance calling, plus five of our most popular calling services — all together in one place, on one bill.

Here's what you get for just \$54.95 a month, plus standard taxes and surcharges:

- *Unlimited* direct-dialed local and long distance calling anytime, anywhere in the U.S. (including its territories) and to Canada
- *Unlimited* use of Home Voice Mail, Caller ID, Call Waiting, Three-Way Calling and Speed Dialing 8

There are no limits on who you can call. No time restrictions. And you could save over \$240 a year.

Call across the world. And save even more.

Sign up for the International Choice Plan for just \$6.95 a month and you'll enjoy our lowest rates ever on all your direct-dialed international calls. If you make \$10 worth or more of international calls, we'll reduce the fee to just \$2.95 for that month. Better still, spend \$35 or more and we'll automatically waive the entire fee. Take a look at our low per-minute rates all over the world:

U.K. 8¢

Italy 10¢

Mexico 8¢/18¢

Israel 10¢

India 39¢

Dominican Republic 28¢

To sign up for Verizon Freedom, just call **1 800 517-0591** (Mon. – Fri., 7:30am – 7pm; Sat., 8am – 5pm) by **June 30, 2003** or go to **verizon.com/unlimited**. If this package isn't right for you we'll be happy to tell you about other Verizon Freedom packages that can better fit your needs.

Sincerely,

Jill Wagner

Vice President, Consumer Marketing

Consumer Information

Savings based on purchasing Verizon FreedomSM package versus purchasing equivalent Verizon long distance services at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on the TimelessSM Plan. Savings vary by individual and by state. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Plan includes domestic direct-dialed calls and calls to Canada only. Cannot be combined with other discounts or promotions. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to residential customers in selected areas. Not all services available on all lines. Additional terms and conditions apply.

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\$54⁹⁵

*Talk all you want,
whenever you want,
across town or
across the country.*

Get *unlimited* long distance, local, toll and more for one low monthly price with the Verizon FreedomSM package.

Call across the street, across town or across the country and talk as much as you want with the Verizon Freedom package.

You'll get unlimited direct-dialed local, toll and long distance calling to anyone, anywhere within the U.S. and to Canada. So you'll never have to worry about who you're calling or how long you're talking. You'll also get unlimited use of our most popular calling services — Home Voice Mail,

Caller ID, Call Waiting, Speed Dialing and Three-Way Calling.

The best part? It all comes together on one convenient bill each month, which could save you over \$240 a year. Of course, standard taxes and surcharges that apply to this package will also appear on your bill. Plus, you'll enjoy additional discounts on the price of Verizon Wireless and Verizon Online DSL when you add them to this package.

Call 1 866 235-2253 (Mon.–Fri., 7:30am–7pm; Sat., 8am–5pm) or visit **verizon.com/unlimited** to get it all for just **\$54.95 a month**. And enjoy the freedom of unlimited calling.



Consumer Information:

Savings based on purchasing Verizon Freedom package versus purchasing equivalent Verizon long distance services at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on TimelessSM Plan. Savings vary by individual and by state. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Plan includes domestic direct-dialed calls and calls to Canada only. Cannot be combined with other discounts or promotions. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to residential customers in selected areas. Not all services available on all lines. Additional terms and conditions apply.

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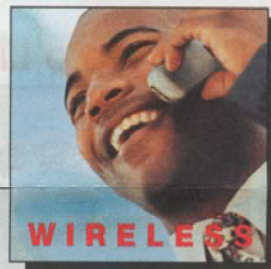
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Save yourself a little time and the hassle of dealing with multiple payments. With ONE-BILL, there's just one check to write each month. And unlike some other companies, there's no extra cost for this service.

So get it together with ONE-BILL. Please call your local business office or visit www.verizon.com/ONE-BILL to sign up.

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Don't Miss Important Calls Because People Are Dialing Your Fax/Computer Line

Every time you get a hang-up call on your fax line, it could be someone important who doesn't have your correct home phone number.

Maybe it's an old friend or a new acquaintance. It could be the school nurse or your boss or your favorite store calling to tell you your order has arrived. You'll never know.

Verizon has a solution.

If you have multiple lines for your home phone, fax and modem, you can help **Directory Assistance** distinguish between them. Simply contact your local Verizon business office and speak with one of our trained representatives. They can arrange your listings to help ensure that important calls reach you more easily.

Check Into Literacy and Help Change Your Community!



Did you know that Verizon supports national and local literacy programs all across America through **Verizon Reads**, a non-profit organization dedicated to literacy? For the last ten years, we've raised and distributed millions of dollars to help literacy providers serve communities just like yours.

Ninety-two million Americans have low or very low literacy skills. Many struggle with everyday tasks such as reading a prescription label or ordering from a menu. This issue affects people from all walks of life and ethnic backgrounds, in every community in the country. You can help raise funds for literacy programs in your community by participating in **Check Into Literacy**, our innovative bill-donation system that allows you to donate \$1 per month for literacy. 100% of your donation will be redistributed to literacy providers in your area.

If you would like to help Verizon raise literacy levels in your community, simply check the box on the front page of your bill and return it with your monthly payment. A \$1 literacy donation will appear on your next bill. You can cancel at any time, and phone service will not be terminated or affected in any way if you choose not to pay the donation.

For more information, call your local contact center (number on the first page of your bill) or visit www.verizonreads.net.

Monthly Rate Increased for Residence Basic Exchange Line and Package Services

Subject to approval of the Mass. (Department of Telecommunications & Energy), effective June 1, 2003, the monthly rate for a residence basic exchange line in Massachusetts will increase by \$2.45. In addition, residential basic exchange service will now automatically include touch-tone service. As a result, the separate touch-tone line item on your bill will display a charge of \$0.00. Those customers who currently subscribe to touch-tone service will see an overall increase of \$1.96 in their monthly charges.

The changes will be applied to all residence unlimited and measured basic exchange lines and will be reflected in bills dated on or after July 1, 2003. Simultaneously, the **Lifeline Credit** is also being increased by \$2.45. Customers receiving the Lifeline Credit will not see any increase in their overall monthly charges.

Also effective June 1, 2003, rates for select **Local Package** services will increase. The new rates are:

Local Package Standard — \$24.95

Local Package — Metropolitan — \$42.93

Local Package Standard —

Local & Toll Package — Eastern MA — \$54.93

Metropolitan — \$39.93

Local & Toll Package — Western MA — \$47.93

Local Package — \$27.95

Increases to the Local Package services will also be reflected in bills dated on or after July 1, 2003.

Get the 411 — and Get On with Life

The next time you're searching for the number of a person or business, save yourself a lot of time by taking advantage of Verizon 411 to get directory assistance for anywhere in the United States.

Dialing 411 is the quick and easy way to find any listed number in the U.S. Just provide the city, state and name of the listings you're looking for and let Verizon do the rest. You don't even have to know the area code.

With Verizon 411, you get prompt, accurate listings and friendly customer service.

So get the 411 and get on with life.

Note: Normal rates apply.



Verizon Caller ID Service Blocking Options

Concerned About Privacy?

Customers who subscribe to **Verizon Caller ID Service** have a special display device on which they see the name and telephone number of incoming calls before answering them. You may be concerned about your privacy and may not want your name and telephone number to be seen by the person you are calling. In response to this concern, Verizon offers you two ways to prevent the display of your name and telephone number: **Per-Call Blocking** and **Line Blocking**.

Per-Call Blocking:

Per-Call Blocking is available at no charge and will prevent the display of your name and telephone number on the Caller ID Service display device. Your line is already equipped for Per-Call Blocking. All you have to do is press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking:

Line Blocking is also available at no charge. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by simply pressing *82 (dial 1182 on a rotary phone) before making a call.

To Order:

To order Line Blocking, residential service customers should call **1 800 870-9999**, weekdays between 7:30 am and 7 pm, and from 8 am to 5 pm on Saturday. If you have more than one telephone number, please be sure to list all numbers you wish to have the Line Blocking option.

To Verify:

To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at **1 888 599-2927** (toll free), 24 hours a day, seven days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911, where available.

The Verizon logo consists of a red checkmark-like shape above the word "verizon" in a bold, lowercase, sans-serif font.

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15. Service Packages**15.6 Local Package Plus**

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15.6.1 Description	
A.	Local Package Plus is a billing arrangement which provides residence customers with a combination of local service, intraLATA toll and an optional feature package for a single monthly rate.
B.	Local Package Plus includes one-party unlimited exchange service, unlimited intraLATA toll and touch-tone service. In addition, customers can select any of the following. <ol style="list-style-type: none"> 1. Caller ID, Call Waiting ID with Name, or Caller ID - Number Only, or Call Waiting ID Deluxe 2. Call Waiting or Talking Call Waiting 3. Call Forwarding 4. Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer 5. Call Intercept 6. Distinctive Ring - Package I 7. Distinctive Ring - Package II 8. Busy Redial 9. *69 10. Speed Calling 30 11. Three-way Calling 12. Voice Dialing 13. Ultra Forward 14. Anonymous Call Rejection
C.	Local Package Plus is available only to one-party residence customers whose basic exchange service and intrLATA toll service are provided over Verizon Telephone Company access lines. Local Package Plus is available for resale.
D.	Local Package Plus is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Local Package Plus is also no available to customers with ISDN, Centrex, or Student Centrex services.

15.8.2 Application of Rates and Charges	
A.	Monthly Rates - The Local Package Plus rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in Local Package Plus.
B.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Local Package Plus. Service charges do not apply to add a feature.

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New England Telephone and Telegraph Company

15. Service Packages**15.12 Local Package Basic**

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15.12.1 Description	
A.	Local Package Basic is a billing arrangement which provides residence customers with a combination of unlimited local service, unlimited intraLATA toll service and an optional feature package for a single monthly rate.
B.	Local Package Basic includes one-party unlimited exchange service, unlimited intraLATA toll and touch-tone service. In addition, customers can select any of the following value added services: <ol style="list-style-type: none"> 1. Caller ID, Call Waiting ID with Name or Call Waiting ID Deluxe with Name 2. Anonymous Call Rejection 3. Call Forwarding Busy Line or, Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer 4. Call Waiting 5. Three-way Calling 6. Speed Dialing 8
C.	Availability <ol style="list-style-type: none"> 1. Local Package Basic is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Local Package Basic is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Local Package Basic is also not available to customers with ISDN, Centrex, or Student Centrex services. 3. Local Package Basic is not available in conjunction with any other local or intraLATA toll calling plans or packages.
D.	Multi-Line Package Bonus Discount and Package Bonus Discounts do not apply to Local Package Basic.

15.12.2 Application of Rates and Charges	
A.	Monthly Rates - The Local Package Basic rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Local Package Basic offer.
B.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Local Package Basic. Service charges do not apply to add a feature.

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15. Service Packages**15.6 Local Package/Local Package Standard**

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15.6.1 Description	
A.	Local package/local package standard is a billing arrangement which provides residence customers with a combination of local service and an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff.
B.	The local package/local package standard includes either one-party unlimited or Metropolitan exchange service and touchtone service. In addition, customers can select either the local package standard option, which consists of up to any three of the following services, or the local package option, which consists of any four or more of the following services:
1.	Caller ID, call waiting ID with name, or Caller ID - Number Only, or Caller Waiting ID Deluxe
2.	Call waiting
3.	Call forwarding
4.	Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer
5.	Distinctive ring—package I
6.	Distinctive ring—package II
7.	Busy Redial
8.	*69
9.	Speed calling 30
10.	Three-way calling
11.	Voice dialing
12.	Ultra forward
13.	Anonymous call rejection
C.	Local package/local package standard is available only to customers whose basic exchange service is provided over Telephone Company access lines.
D.	Local package/local package standard is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Local package/local package standard is also not available to customers with ISDN, Centrex, Student Centrex services.

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15.6.2 Application of Rates and Charges	
A.	Monthly Rates— The local package/local package standard rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in local package/local package standard.
B.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the local package. Service charges do not apply to add a feature.

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New England Telephone and Telegraph Company

15. Service Packages**15.5 Local and Toll Package**

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15.5.1 Description	
A.	Availability - Effective August 1, 2002 Local and Toll package is no longer available to new customers. Existing customers may retain this service at their present location in the same or greater quantities.
B.	Local and toll package is a billing arrangement whereby residence customers can subscribe to the following appropriate (based on customer location) exchange service and features as a package for a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in his Tariff. <ol style="list-style-type: none"> 1. Eastern LATA Unlimited Calling (including dial tone line) 2. CallAround 413 Plus (including dial tone line and local usage) 3. Touch tone 4. ValuePack (excluding speed Dialing 8 Codes)
C.	Local and toll package is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.

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15.5.2 Application of Rates and Charges	
A.	Monthly Rates - In lieu of the monthly rates that would otherwise apply for the individual services/features, a single SoundDeal monthly rate will apply per line equipped.
B.	Service charges do not apply

New England Telephone and Telegraph Company

1. Exchange and Network Services**1.15 Service Packages**

1.15.11 Business Link Rewards Plan				
ID	Service Category	Rate Element	Rate	USOC
	Bonus Credit	Ten Bonus Credits per dollar of discounted qualifying usage	.01	

1.15.12 Local Package Basic				
ID	Service Category	Rate Element	Rate	USOC
	Local Package Basic	Monthly – Per line equipped	39.95	

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New England Telephone and Telegraph Company

1. Exchange and Network Services

1.15 Service Packages

1.15.6 Local Package/Local Package Standard				
ID	Service Category	Rate Element	Rate	USOC
	Local Package/Local Package Standard	Local Package Standard - Monthly - Per line equipped	23.95	
		Local Package Standard - Metropolitan - Monthly - Per line equipped	37.95	
		Local Package Premium - Monthly - Per line equipped	26.95	
		Local Package Premium - Metropolitan - Monthly - Per line equipped	40.95	

1.15.7 Multi-Line Package Bonus Discount				
ID	Service Category	Rate Element	Rate	USOC
	Multi-Line Package Bonus Discount	Discount - Monthly - Per eligible service/package on each line	5%	

1.15.8 Package Bonus Discount				
ID	Service Category	Rate Element	Rate	USOC
	Package Bonus Discount	Discount - Residence - Monthly - Per eligible service	20%	

1.15.5 Local Package Plus				
ID	Service Category	Rate Element	Rate	USOC
	Local Package Plus	128 LATA – Monthly – Per line equipped	49.95	(N)
		413 LATA – Monthly – Per line equipped	45.95	(N)

Issued: June 14, 2002
Effective: July 14, 2002

John Conroy
Vice President Regulatory-MA

To be implemented August 1, 2002.

New England Telephone and Telegraph Company

1. Exchange and Network Services
1.15 Service Packages

1.15.3 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

1.15.4 Call Manager Package				
ID	Service Category	Rate Element	Rate	USOC
	Call Manager Package	Package 1 - Monthly - Per line equipped	9.81	PGOR1
		Package 2 - Monthly - Per line equipped	9.81	PGOR2

1.15.5 Local and Toll Package				
ID	Service Category	Rate Element	Rate	USOC
	Local and Toll Package	128 LATA - Monthly - Per line equipped	54.93	(I)
		413 LATA - Monthly - Per line equipped	47.93	(I)

Issued: May 1, 2003
Effective: June 1, 2003John Conroy
Vice-President Regulatory-MA

TT 03-45

To be implemented with the first full billing period beginning on or after July 1, 2003
Issued in Compliance with the Order of the DTE dated April 11, 2003 in Docket D.T.E. 01-31-Phase II.

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Plan K Service

(N)

A. General Description

Plan K Service is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling, Travel Card, Toll Free Service, Directory Assistance, and International calling (except calls to Canada) are excluded. All calls are recorded in one minute increments.

B. Qualifying Local Services

The qualifying local services are optional residential service packages or billing arrangements offered by a local exchange company that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

(N)

Issued: January 17, 2003

Effective: February 17, 2003

Issued By:

John Broten, Director - Regulatory
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

mao0301

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Plan K Service, (cont'd.)

B. Qualifying Local Services, (cont'd.)

1. Type 1 Package

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.
Anonymous Call Rejection, Busy Redial, *69, Call Forwarding, Calling Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Caller ID, Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Distinctive Ring-Package I, Distinctive Ring-Package II, Home Voice Mail-Standard, Speed Calling 30, Talking Call Waiting, Three Way Calling, Ultra Forward, Voice Dialing.

Issued: January 17, 2003

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Plan K Service, (cont'd.)

B. Qualifying Local Services, (cont'd.)

2. Type 2 Package

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.
Anonymous Call Rejection, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Caller ID, Call Waiting, Call Waiting ID with Name, Call Waiting ID Deluxe with Name, Speed Dialing 8, Three-Way Calling.

(N)

(N)

Issued: January 17, 2003

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mao0301

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Plan K Service, (cont'd.)

(N)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Plan K and remains presubscribed to the Company's service will default to Plan C Service rates described in Section 3.6.3 of this tariff, unless the Customer selects another Optional Residential Service.

The Customer who subscribes to Plan K Service is not eligible to participate in any free minutes promotions.

If the Customer uses the Plan for non-residential purposes, including but not limited to commercial facsimile, resale, three way calling telemarketing, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to LDMTS rates, described in Section 3.5 of this tariff, as a result of non-residential use.

This calling plan is only offered where billing and system capability exists.

(N)

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Plan K Service, (cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling and calls to Canada are included in the MRC as specified below (excluding minutes used for Travel Card, Toll Free Service, Operator Assisted calls, Directory Assistance calls, and any international calling to destinations other than Canada).

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Rates for applicable international MRC's can be found in the corresponding international rate schedule.

Monthly Recurring Charge	\$15.00
--------------------------	---------

(N)

(N)

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1320 N. Courthouse Road, 9th Floor
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mao0301

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service

A. General Description

Plan K Service is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers in Pennsylvania, New Jersey, Virginia, Massachusetts, New York and Florida who also subscribe to a qualifying local services package as described below. Plan K Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package. (T)

Plan K Service offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls, including all U.S. territories. Minutes used for Operator Assisted Calling, Travel Card, Toll Free Service, Directory Assistance, and International calling (except calls to Canada) are excluded. All calls are recorded in one minute increments.

Effective Date: January 27, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service, (cont'd.)

(N)

B. Qualifying Local Services

The qualifying local services are optional residential service packages or billing arrangements offered by a local exchange company that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types.

1. Type 1 Package

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

(N)

Effective Date: January 27, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service, (cont'd.)

(N)

B. Qualifying Local Services, (cont'd.)

1. Type 1 Package, (cont'd.)

- a. Individual flat or basic message rate local service with touch-tone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance*, and
- e. A choice of calling features from the list provided below.
Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (*66), Automatic Call Return (69*), Call Block, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Intercom Extra, Special Call Acceptance, Special Call Forwarding, Speed Calling 30, Talking Call Waiting, Three Way Calling, Ultra Forward, VIP Alert, Voice Dialing, Home Voice Mail-Standard.

* This qualifier is not applicable where restrictions on directory assistance apply

(N)

Effective Date: January 27, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service, (cont'd.)

(N)

B. Qualifying Local Services, (cont'd.)

2. Type 2 Package

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

- a. Individual flat or basic message rate local service with touch-tone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.
Caller ID, Call Waiting, Speed Calling 8, Three-Way Calling,
and Standard Home Voice Mail with Call Forward Busy
Line/Don't Answer.

(N)

Effective Date: January 27, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service, (cont'd.)

(N)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled or discontinued by the Company under this RTC or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Plan K and remains presubscribed to the Company's service will default to Plan C Service rates described in Section 3.6.3 unless the Customer selects another Optional Residential Service.

The Customer who subscribes to Plan K Service is not eligible to participate in any free minutes promotions.

If the Customer uses the Plan for non-residential purposes, including but not limited to commercial facsimile, resale, three way calling, telemarketing, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to LDMTS rates, describes in Section 3.5.2, as a result of non residential use.

(N)

This calling plan is only offered where billing and system capability exists.

Effective Date: January 27, 2003

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 Plan K Service, (cont'd.)

(N)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling and calls to Canada are included in the MRC as specified below (excluding minutes used for Travel Card, Toll Free Service, Operator Assisted calls, Directory Assistance calls and any International calling to destinations other than Canada).

2. Monthly Recurring Charge

Intrastate and international services are provided in accordance with the corresponding intrastate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Rates for applicable international MRC's can be found in the corresponding international rate schedule.

Monthly Recurring Charge \$15.00

(N)

Attachment 3

**Verizon web pages
describing the Variations FreedomSM service
for each of the six states in which
the bundle is presently being offered**



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- **Unlimited** direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
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- **Unlimited** use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

And, you get [discounted rates for international calls](#) included at no extra charge! Or, you can sign up for [International Choice](#) for even more savings.

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It's all together for one price, on the single bill.

Not only will you have the freedom of unlimited calling for one low price, plus standard taxes and surcharges, you'll also see everything on one bill. So, there's just one check to write and one number to call for customer service.

Exclusive Online Offer- Sign up online for Variations Freedom between 3/21 and 6/17 and you'll receive a check equivalent to the Variations Freedom monthly package rate after your third month of service. It's that simple.

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Get additional discounts when you add Verizon Online DSL or Verizon Wireless. Sign up today and order Variations Freedom as part of [Variations with DSL](#), [Variations with Wireless](#), or, if you want them both, [Variations All](#).

Sign up and start talking today

Don't wait - place your order online today and start enjoying the benefits of Variations Freedom.

Savings based on purchasing Variations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan; regional toll savings based on approximately 300 minutes of monthly usage on Sensible Minute™ plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL residential customers. Not all services available in all areas or on all lines. Additional terms and conditions apply.

Customers purchasing a Variations Freedom and/or Variations Freedom Extra package on-line during the promotional period, and paying for the package for three consecutive billing periods, will receive a check payable to Verizon equivalent to the Variations Freedom/ Variations Freedom Extra monthly package rate for each package purchased. Customers may submit the check to Verizon as payment towards their Verizon telephone bill. Each eligible customer is entitled to receive only one promotional check per qualifying line pursuant to this promotional offer. Offer valid for residential customers only. Purchase of a new Variations Freedom and/or Variations Freedom Extra package must be completed on-line at verizon.com/freedompromo by June 17, 2003.

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Here's what you'll get with Variations Freedom:

- **Unlimited** direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
- **Unlimited** direct-dialed local and regional calling
- **Unlimited** use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

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Here's what you'll get with Variations Freedom:

- **Unlimited** direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
- **Unlimited** direct-dialed local and regional calling
- **Unlimited** use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

And, you get [discounted rates for international calls](#) included at no extra charge! Or, you can sign up for [International Choice](#) for even more savings.

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Savings based on purchasing Variations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan; regional toll savings based on approximately 300 minutes of monthly usage on Sensible Minute™ plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL residential customers. Not all services available in all areas or on all lines. Additional terms and conditions apply.

Customers purchasing a Variations Freedom and/or Variations Freedom Extra package on-line during the promotional period, and paying for the package for three consecutive billing periods, will receive a check payable to Verizon equivalent to the Variations Freedom/ Variations Freedom Extra monthly package rate for each package purchased. Customers may submit the check to Verizon as payment towards their Verizon telephone bill. Each eligible customer is entitled to receive only one promotional check per qualifying line pursuant to this promotional offer. Offer valid for residential customers only. Purchase of a new Variations Freedom and/or Variations Freedom Extra package must be completed on-line at verizon.com/freedompromo by June 17, 2003.

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Savings based on purchasing Variations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan; regional toll savings based on approximately 300 minutes of monthly usage on Sensible Minute™ plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL residential customers. Not all services available in all areas or on all lines. Additional terms and conditions apply.

Customers purchasing a Variations Freedom and/or Variations Freedom Extra package on-line during the promotional period, and paying for the package for three consecutive billing periods, will receive a check payable to Verizon equivalent to the Variations Freedom/ Variations Freedom Extra monthly package rate for each package purchased. Customers may submit the check to Verizon as payment towards their Verizon telephone bill. Each eligible customer is entitled to receive only one promotional check per qualifying line pursuant to this promotional offer. Offer valid for residential customers only. Purchase of a new Variations Freedom and/or Variations Freedom Extra package must be completed on-line at verizon.com/freedompromo by June 17, 2003.

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Here's what you'll get with Variations Freedom:

- **Unlimited** direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
- **Unlimited** direct-dialed local and regional calling
- **Unlimited** use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

And, you get [discounted rates for international calls](#) included at no extra charge! Or, you can sign up for [International Choice](#) for even more savings.

Looking for more flexibility? Upgrade to [Variations Freedom Extrasm](#) and receive **unlimited** local directory assistance and the freedom to choose from our most popular calling features like Call Intercept.

It's all together for one price, on the single bill.

Not only will you have the freedom of unlimited calling for one low price, plus standard taxes and surcharges, you'll also see everything on one bill. So, there's just one check to write and one number to call for customer service.

Exclusive Online Offer - Sign up online for Variations Freedom between 3/21 and 6/17 and you'll receive a check equivalent to the Variations Freedom monthly package rate after your third month of service. It's that simple.

More Savings on Verizon Online DSL

Get additional discounts when you add Verizon Online DSL. Sign up today and order Variations Freedom as part of [Variations with DSL](#).

Sign up and start talking today

Don't wait - place your order online today and start enjoying the benefits of Variations Freedom.

Savings based on purchasing Variations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan; regional toll savings based on approximately 300 minutes of monthly usage on Sensible Minute™ plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL residential customers. Not all services available in all areas or on all lines. Additional terms and conditions apply.

Customers purchasing a Variations Freedom and/or Variations Freedom Extra package on-line during the promotional period, and paying for the package for three consecutive billing periods, will receive a check payable to Verizon equivalent to the Variations Freedom/ Variations Freedom Extra monthly package rate for each package purchased. Customers may submit the check to Verizon as payment towards their Verizon telephone bill. Each eligible customer is entitled to receive only one promotional check per qualifying line pursuant to this promotional offer. Offer valid for residential customers only. Purchase of a new Variations Freedom and/or Variations Freedom Extra package must be completed on-line at verizon.com/freedompromo by June 17, 2003.

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Sign in Directory Review order Contact us

Variations Freedomsm

[Advanced Search](#)

Estimated Minimum Monthly Charges \$49.95

Select Service Area

Your selected area is --XXXX.

[Change your service area](#)

More Information

[Compare All Variations Packages](#)
[Frequently Asked Questions](#)

[View Other Verizon Products & Services](#)

Talk as much as you want --- it's unlimited.

Enjoy the freedom to call anytime, to anyone - across town, across the state or across the country. There are no time restrictions or limits on who you can call. Plus five of our most popular calling services - and what's more you could save than \$240 a year. All in one great package.

Here's what you'll get with Variations Freedom:

- **Unlimited** direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
- **Unlimited** direct-dialed local and regional calling
- **Unlimited** use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

And, you get [discounted rates for international calls](#) included at no extra charge! Or, you can sign up for [International Choice](#) for even more savings.

Looking for more flexibility? Upgrade to [Variations Freedom Extrasm](#) and receive **unlimited** local directory assistance and the freedom to choose from our most popular calling features like Call Intercept.

It's all together for one price, on the single bill.

Not only will you have the freedom of unlimited calling for one low price, plus standard taxes and surcharges, you'll also see everything on one bill. So, there's just one check to write and one number to call for customer service.

Exclusive Online Offer- Sign up online for Variations Freedom between 3/21 and 6/17 and you'll receive a check equivalent to the Variations Freedom monthly package rate after your third month of service. It's that simple.

More Savings on Verizon Wireless and Verizon Online DSL

Get additional discounts when you add Verizon Online DSL or Verizon Wireless. Sign up today and order Variations Freedom as part of [Variations with DSL](#), [Variations with Wireless](#), or, if you want them both, [Variations All](#).

Sign up and start talking today

Don't wait - place your order online today and start enjoying the benefits of Variations Freedom.

Savings based on purchasing Variations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan; regional toll savings based on approximately 300 minutes of monthly usage on Sensible Minute™ plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only. Billing name and address must be the same for both of your Verizon accounts; all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee, taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL residential customers. Not all services available in all areas or on all lines. Additional terms and conditions apply.

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Attachment 4

United States Postal Service "Mover's Guide" Identifying only BOCs as Local Telephone Service Providers



UNITED STATES
POSTAL SERVICE®

Mover's Guide

May–August 2001
Pub. 75 Vol. 22

*Keep this
guide and
use it
throughout
your move!*

*It's full of
helpful tips,
facts, phone
numbers and
Web sites
for all types
of moving
situations.*

*Make sure your
mail moves
with you—
fill out the
enclosed
**Address
Notification
Cards** and
send them
today!*

Printed at no expense to the
U.S. Postal Service or its customers

Helpful Tips for an Easier Move

Valuable strategies for moving your stuff, your kids, your pets and yourself to your new home

Do your homework Before you hire a moving company, the United States Department of Transportation recommends the following:

- Get written estimates from at least three companies. Ask about the conditions of each estimate (for example, whether the final cost is guaranteed not to exceed the estimate by a certain amount).
- Ask for each company's motor carrier number and call USDOT at 202-358-7000 to verify that they are properly registered and insured.
- Ask your moving company for a copy of *Your Mover's Rights and Responsibilities*.
- Visit the USDOT Web site: www.fmcsa.dot.gov/factsfigs/moving.htm
- United States Department of Transportation

On moving day

- Accompany the driver as he or she inspects your items and fills out your inventory. Make sure everything is on the truck before signing any releases.
- At your new home, compare the condition of your goods against the inventory and check for any missing items.

Involve your kids

- Have your children pack and label a few boxes of their own, so they know their favorite stuff won't be left behind.
- Help your children learn about their new town. Visit your local library or bookstore to find books about the area you're moving to.

How can you make moving fun for kids?

Go to www.usps.com/moversnet for ideas.

Take care of your pet

- Pack a "pet moving kit" with food, medications, medical records and your vet's phone number.
- Be sure your cat or dog is wearing an ID tag, in case he or she gets loose.
- If you're traveling a long distance, check ahead to see that your flights, accommodations and so on are pet friendly.

Get tips on moving dogs, fish, even snakes at www.usps.com/moversnet



How to stay connected when you move If possible, call your new local phone company a month before you move and ask for your new number. Here are some local phone service options:*

- For moves to AL, FL, GA, KY, LA, MS, NC, SC and TN: Call BellSouth at 1-877-340-7576.
- For moves to AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA and WY: Call directory assistance for the Qwest office in your new area.
- For moves to DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT and WY: Call directory assistance for the Verizon office in your new area.
- For moves to other states, call directory assistance for the phone numbers of local phone companies in your new area. Remember to check on local cellular companies, too.

* Service providers may be different in some areas.

How to stay connected with long distance when you move

- Once you know your new phone number, the next step is choosing a long distance carrier. Your local phone company will not transfer your present long distance savings plan and other services (like calling cards) automatically.
- You'll need to call the different carriers yourself to ensure the best rates, calling and savings plans, and uninterrupted service. This is a good opportunity to find out which carriers offer the best rates for your new location and long-distance needs.
- If you switch long-distance carriers, you may be charged a small, one-time fee—so be sure to ask your new carrier if they'll reimburse you or credit your new account.



Simplify your life with AT&T Online Billing for your Long Distance Service and get a \$25 gift certificate good at The Home Depot®. Not an AT&T customer yet? Switch to AT&T Residential Long Distance Service and get AT&T Online Billing at the same time when you visit www.att.com/newhome3

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